## 2021 Mini Northwest Transit Exchange

Good afternoon. We wish to invite you all to attend the 2021 Mini Northwest Transit Exchange on Thursday, July 29 from 9 AM – 12 PM Pacific Standard Time.

In the last year, transit agencies have faced numerous challenges while our society fights the COVID-19 pandemic. As we begin to approach a new normal, many transit professionals are asking themselves and their colleagues what transit service will look like as people gather once more.

Join us to hear from service planning professionals representing C-Tran (Vancouver, WA), RTD (Denver, CO), TransLink (Vancouver, BC), and LA Metro (Los Angeles, CA.) Presenters will discuss ridership and fare revenue trends, teleworking's impact on ridership, operator shortages, and more.

The conference will be held virtually on WebEx, with a recording available for your convenience afterwards.

Each 40-minute presentation will include opportunities for audience Q&A. An agenda and WebEx connection information can be found below.

Please do not hesitate to reach out to me with any questions you may have. Thank you for your interest in the conference, and we look forward to seeing you next week.

## 2021 Mini Northwest Transit Exchange Agenda

9:00 AM	Introductions	Tom Mills - TriMet
9:05 AM	C-Tran - Vancouver, WA	David Crout and Taylor Eidt
9:45 AM	RTD - Denver, CO	Nataly Handlos
10:25 AM	Break	
10:30 AM	TransLink - Vancouver, BC	Chelsea Craig
11:10 AM	LA Metro - Los Angeles, CA	Joseph Forgiarini
11:50 AM	Conclusions	Tom Mills - TriMet